

#### **BANKING MARKET OVERVIEW**

Although the events of 2007 have been much commented upon, years will be spent dissecting exactly why, and restructuring the foundations of the financial system so that it doesn't happen again. It would have been hard, if not impossible, to take the bold steps required to address the competitive challenges and keep investors happy with the strong and growing demand for US-dollar fixed income instruments, loose monetary policy, and competitors continuing to pursue high-margin growth. But the worst excesses were avoidable.

As a result of the fundamental changes in the industry, managing a bank will require different skills to generate attractive returns and ensure regulatory compliance. Credit will be tighter and less liquid, and rates cannot fall further; at the short end of the curve, rates will have to rise, flattening and perhaps inverting the yield curve. The inevitable result will be lower growth and profitability. And, when coupled with increased credit losses, meeting statutory capital requirements will be an increasing challenge.

As a result, bank managers and regulators face significant operating challenges against the backdrop of a macroeconomic uncertainty.

- Asset quality
- Compressed profitability resulting from rising expense burdens and a rising rate environment
- Capital sufficiency
- Enterprise viability / regulatory compliance and the resulting increasing number of bank failures
- Increased government / regulatory oversight and influence

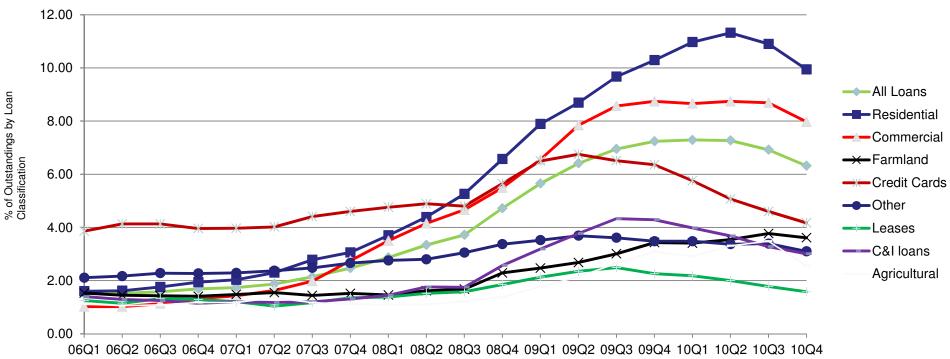
#### **BANKING MARKET OVERVIEW – ASSET QUALITY**

Notwithstanding early signs of stabilization, the US commercial banking sector remains under significant pressure.

Bank profitability has been reduced by the effects of the weak US economy on asset quality and lending activity, with loan delinquency and charge-off rates rising to historical highs, in many cases, and banks' balance sheets contracting.

#### **Delinquency Rates**

Delinquent loans are those past due thirty days or more and still accruing interest as well as those in nonaccrual status. They are measured as a percentage of end-of-period loans.



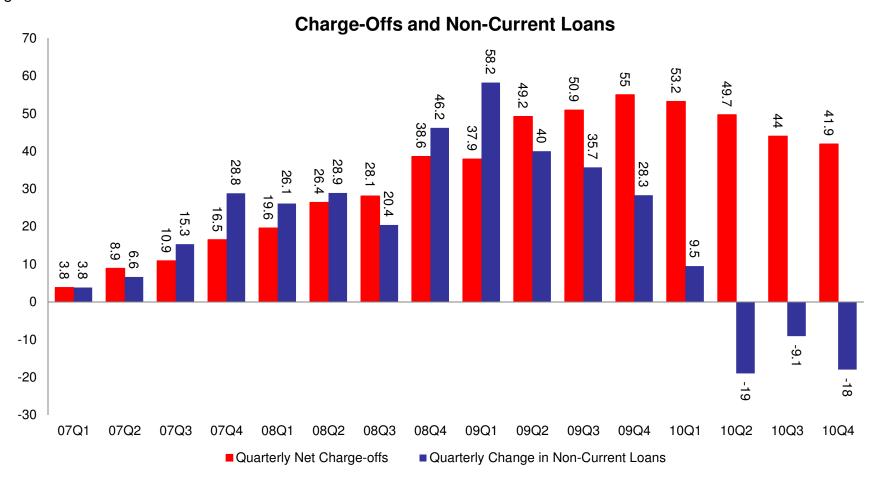
Source: US Federal Reserve Statistical Release (http://www.federalreserve.gov/releases/chargeoff/delallsa.htm)

In addition to the historically high delinquency rates for Single-Family Residential Mortgages, current expectations are that weakness is spreading to additional asset classes (CRE, Consumer, and to a lesser extent, Commercial Loans) as well as geographic areas.



## **BANKING MARKET OVERVIEW – ASSET QUALITY**

Although the level of non-performing assets ("NPAs") and net charge-offs ("NCOs") remain at historic highs, the rates of growth of NPAs and NCOs have slowed.

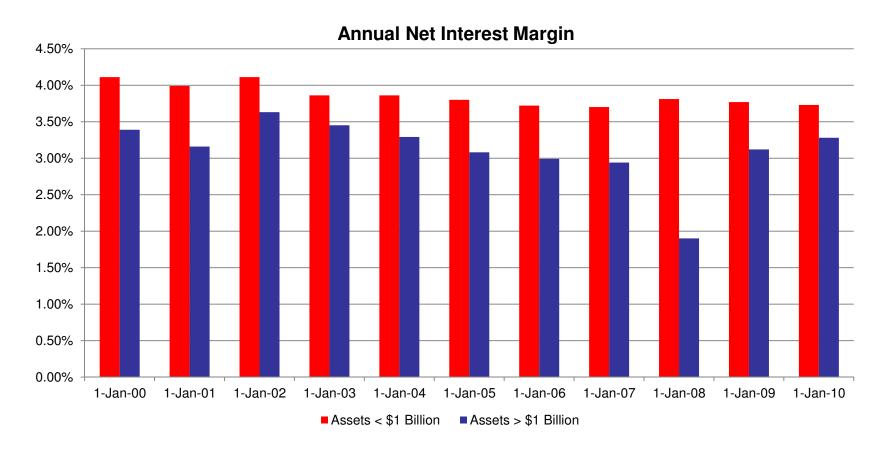


Source: FDIC Quarterly Banking Profile (www2.fdic.gov/qbp/grtable.asp?rptdate=2010dec&selgr=QCOCHGNC)



#### **BANKING MARKET OVERVIEW – PROFITABILITY**

Further complicating the impact of weakened asset quality profile is a similarly weakened profitability profile. As shown below, FDIC-insured institutions are currently generating net interest margins well below their historical levels and at levels not seen since the mid-1980s. This weak level of profitability does not position these institutions for the challenges of slow balance sheet growth, restrained revenues, and elevated expenses.



Source: FDIC Quarterly Banking Profile (www2.fdic.gov/qbp/grtable.asp?rptdate=2010mar&selgr=QNIQB2)

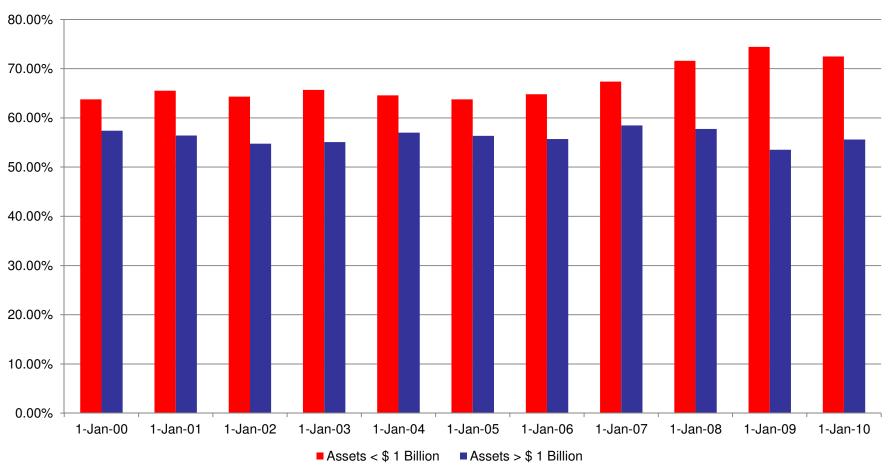




# **BANKING MARKET OVERVIEW – PROFITABILITY**

In addition, smaller institutions appear to be less successful in managing these profitability challenges than larger institutions.

# **Annual Efficiency Ratio**

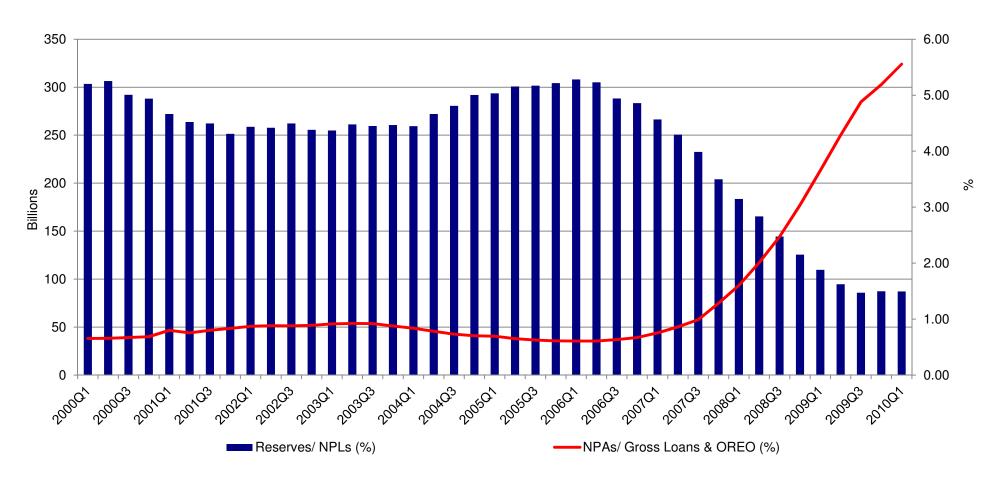


Source: FDIC Quarterly Banking Profile



## **BANKING MARKET OVERVIEW – CAPITAL SUFFICIENCY**

The combined effects of deteriorating credit quality and weakened profitability has resulted in solvency issues throughout the banking sector.



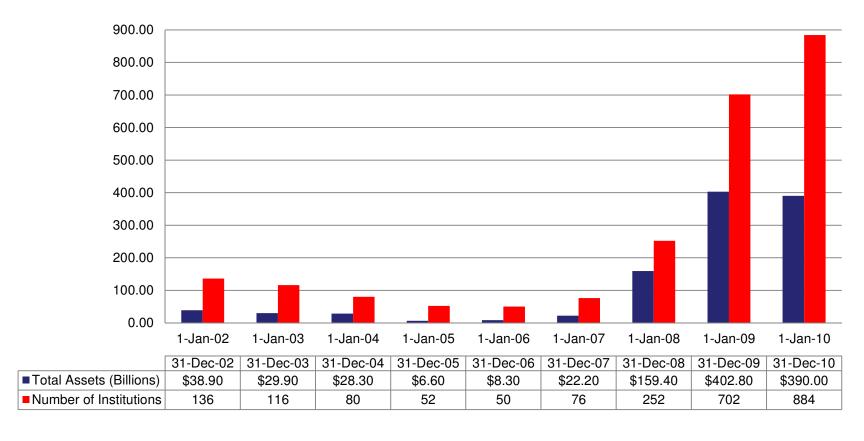
Source: SNL Financial



#### BANKING MARKET OVERVIEW - VIABILITY / COMPLIANCE / FAILURE

The overall health of the commercial banking sector has been adversely affected by the economic downturn and disruptions to financial markets caused by the financial crisis. The number of problem institutions, as identified by the FDIC, increased greatly, reaching about 775 institutions as of March 31, 2010, up from about 700 at year-end 2009 and 250 at year-end 2008.

#### **Annual Number and Assets of FDIC-Insured Problem Institutions**



Source: FDIC Quarterly Banking Profile

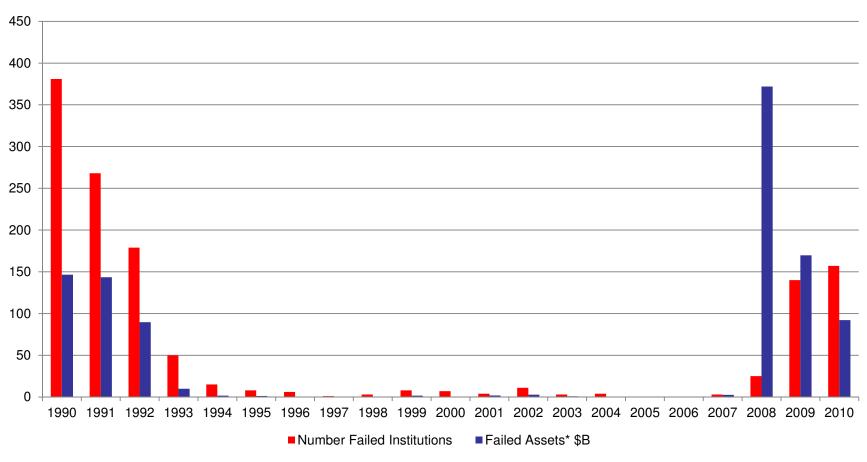




## BANKING MARKET OVERVIEW - VIABILITY / COMPLIANCE / FAILURE

After over a decade of minimal bank failures, the recent deterioration in credit quality and regulatory pressure has led to a significant spike in bank failures beginning in 2009.

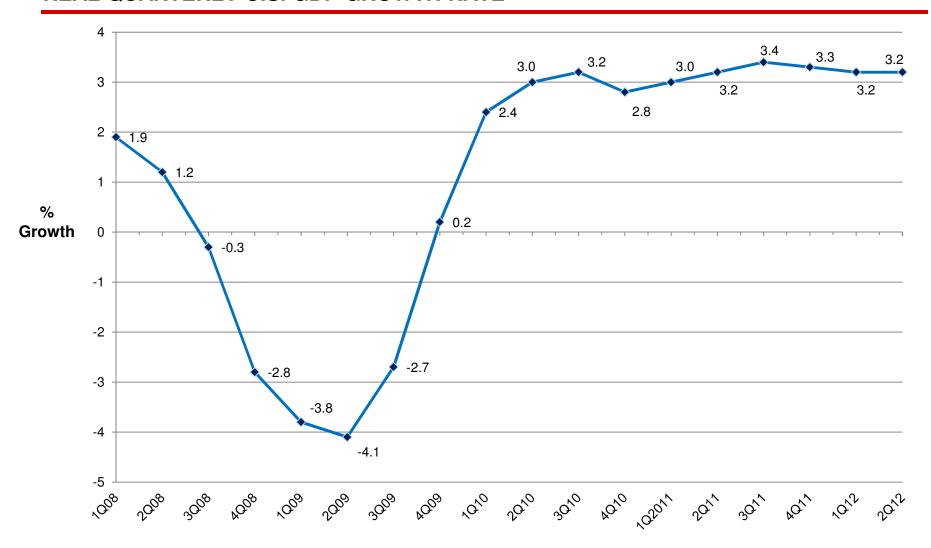
## **FDIC-Insured Failed Institutions**



Source: FDIC - Statistics at a Glance



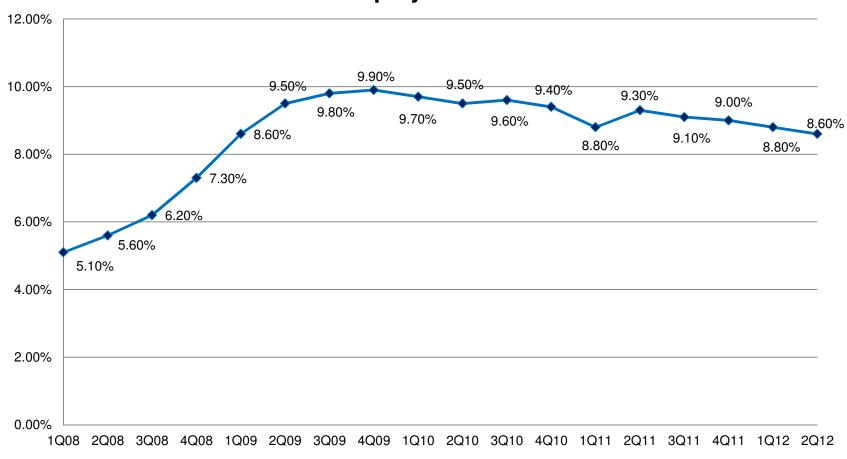
# **REAL QUARTERLY U.S. GDP GROWTH RATE**





#### U.S. QUARTERLY UNEMPLOYMENT RATE

# **Unemployment Rate**

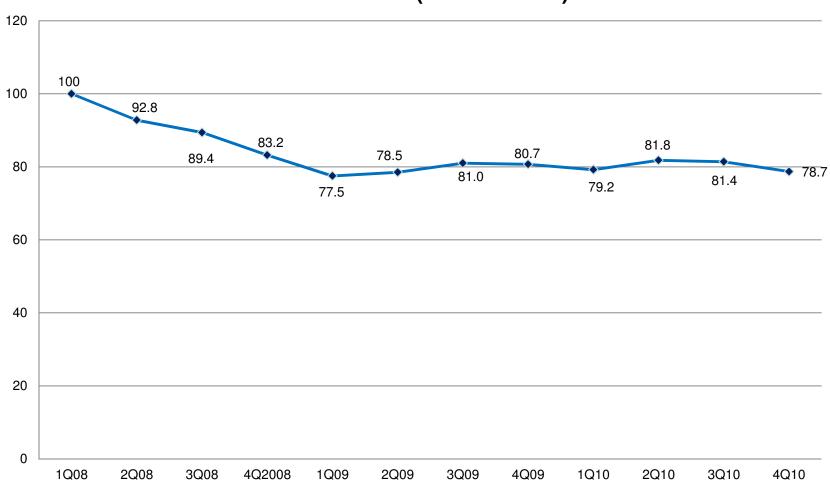




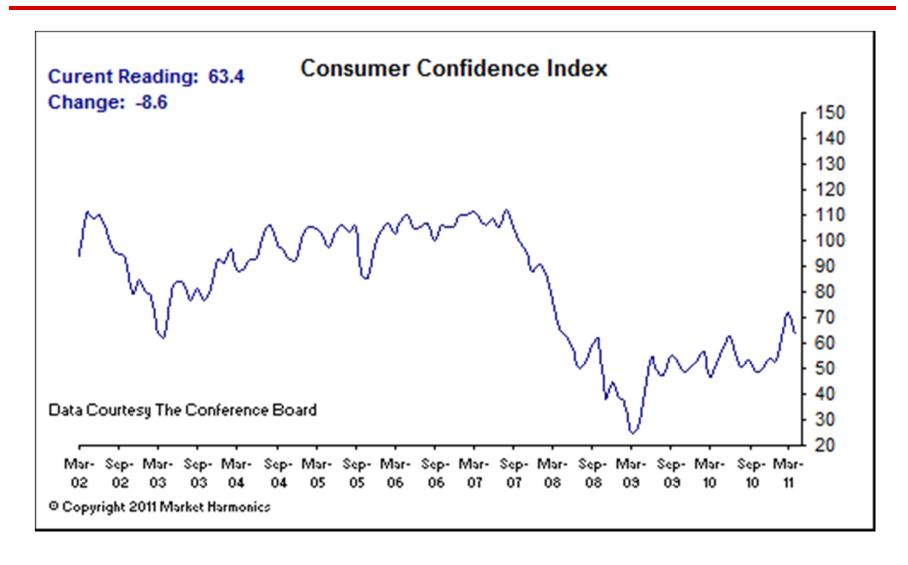


# **HOME PRICES (CASE-SHILLER COMPOSITE 20 INDEX)**

# **Home Prices (Case-Shiller)**



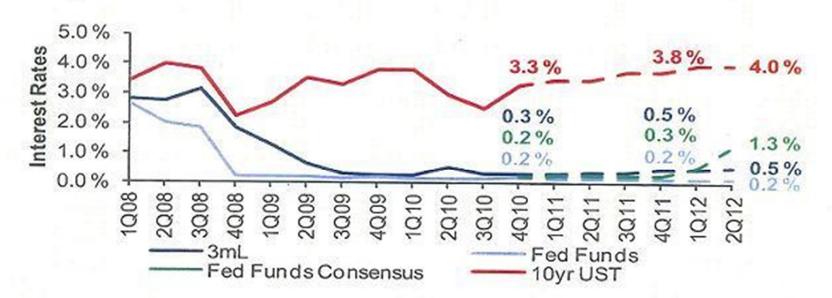
## **CONSUMER CONFIDENCE**



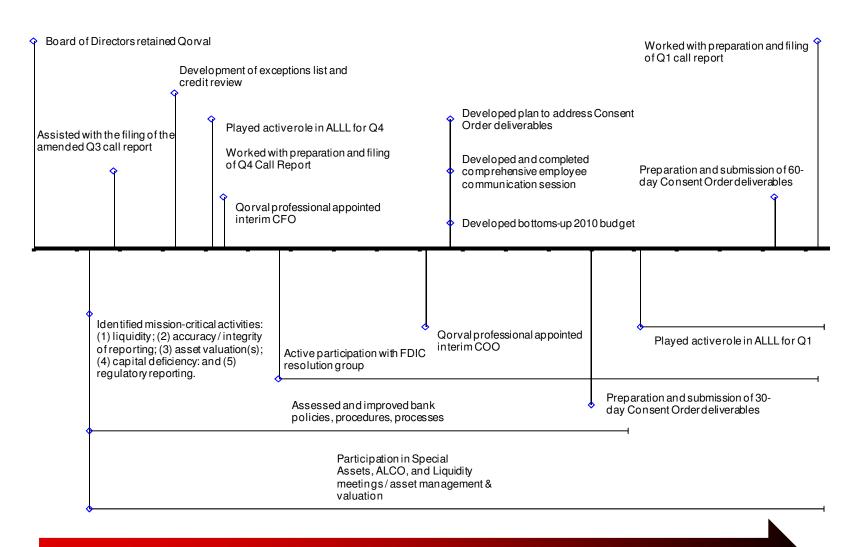
## **INTEREST RATES**

# Interest Rates

 Fed actions will continue to balance economic growth concerns and inflationary trends



## CASE STUDY: COMMUNITY BANK TIME LINE

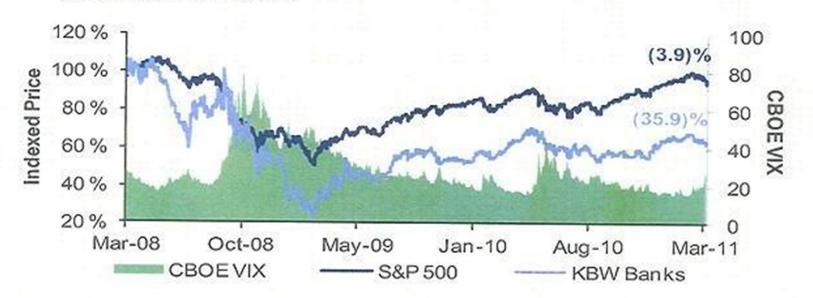




#### **EQUITY MARKETS**

# **Equity Markets**

 GS Research estimates year end S&P 500 at 1500; 19% above current levels

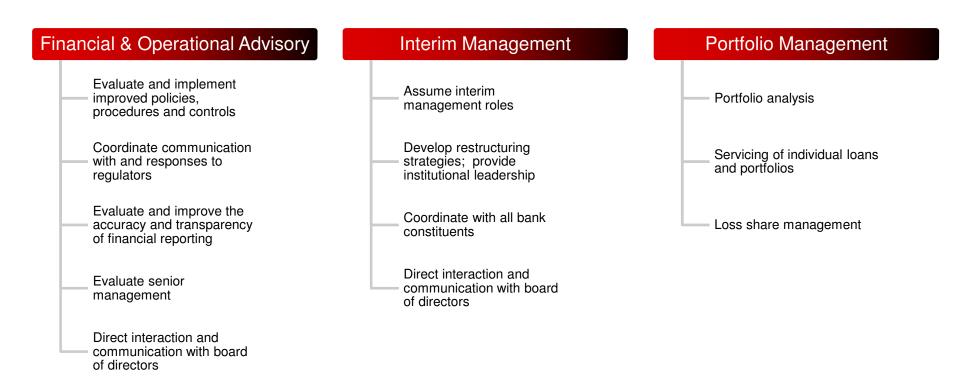




# **Qorval Banking Expertise**

#### **QORVAL BANKING EXPERTISE – KEY SERVICES**

Qorval's banking service offerings are based on the functional integration of deep industry knowledge and extensive operational experience. Our service offerings combine business knowledge and insights to create a critical mass of expertise to deliver superior client service and outstanding results.

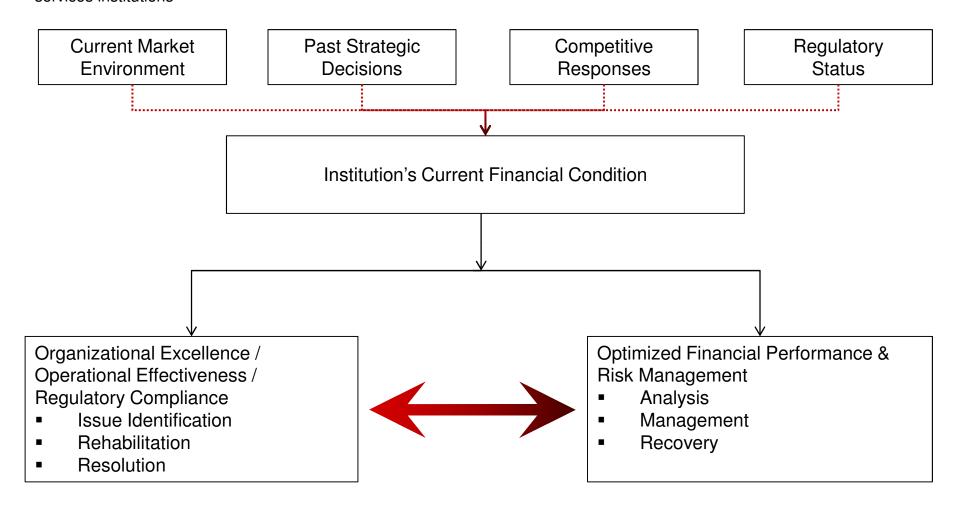


Organizational Excellence / Operational Effectiveness / Regulatory
Compliance

Optimized Financial Performance & Risk Management

# **QORVAL – TAILORED, PRAGMATIC SOLUTIONS**

Qorval offers tailored, pragmatic solutions to the unique combination of challenges faced by banks and other financial services institutions





#### ORGANIZATIONAL EXCELLENCE / OPERATIONAL EFFECTIVENESS / REGULATORY COMPLIANCE

# **Issue Identification**

Systematic diagnosis and early detection of issues / problems, including early warning tools, documentation of risks, and effective communication techniques.



Development and implementation of responses to operational, asset, capital, and liquidity issues / problems.



Coordination with relevant regulators and supervisors, and management of required reporting and resolution processes.



#### **ISSUE IDENTIFICATION**

#### **Growth issues**

- Changes to bank underwriting or risk selection
- Unstable or short-term funding sources
- Rapidly declining capital levels

#### **Economic issues**

- Adequacy of the bank's capital levels to cover lower earnings and loan losses
- Interest rate exposure
- Liquidity and contingency funding plans

## Management issues

- Responsiveness of management team
- Lack of information shared with the Board

#### Risk management issues

- Loan policies and procedures
- Adequacy of internal audit

## Balance sheet exposure

- Off-balance sheet activity relative to the size and risk profile of the bank
- Participation in markets without appropriate knowledge or expertise

#### Asset quality deterioration

- Increasing levels of past due and nonperforming loans
- Deterioration in local economic conditions
- Increasing concentrations

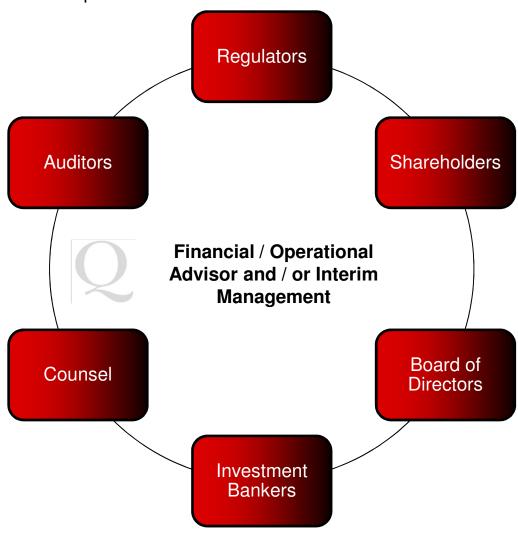
#### ALLL and asset valuation adjustments

- Significant changes in allowance for loan loss
- Use of qualitative factors



#### **REHABILITATION**

Qorval provides coordination among all bank stakeholders, constituents and service providers throughout the rehabilitation process.



#### REHABILITATION



#### Financial / Operational Advisor and / or Interim Management

# Improve policies, processes, procedures, and controls



#### Liquidity

- Develop liquidity monitoring tools
- Active management of funding sources, including asset liquidation(s)
- Communication with depositors / lenders



## Financial Reporting

- Validation of information
- Timeliness of reporting
- Improve procedures and controls
- Interaction with auditors and outside parties



# Credit/Risk

- ALLL process
- Credit approval process and procedures
- Management of special assets function / development and execution of workout strategies



# Operations

- Leadership
- Day-to-day operations
- Retail

- Ensure regulatory compliance / enhance regulatory credibility
- Provide additional oversight and governance for Board of Directors





#### RESOLUTION



#### Financial / Operational Advisor and / or Interim Management

# **Coordination with Regulators**

- Provide timely and accurate information
- Abundance of fact based communication
- Review lending policies and practices
- 2. Review loan risk ratings
- 3. Review and update appraisal policy
- 4. Review ALLL policy and process

- 5. Review Board of Directors monthly package
- 6. Update and review capital plan
- 7. Adopt or update a contingency funding plan





# **OPTIMIZED FINANCIAL PERFORMANCE & RISK MANAGEMENT**

Analysis	Management	Recovery
Risk identification	Loss share portfolio management and reporting	Collections and workout
<ul> <li>Exceptions to policy, procedures, underwriting and documentation guidelines</li> </ul>	<ul> <li>Portfolio segmentation and risk diversification</li> </ul>	
Exception tracking and reporting	<ul> <li>Risk concentrations: identification, evaluation, and management</li> </ul>	
	Stress testing	
	• ALLL	
	<ul> <li>Loan portfolio management &amp; supervision:</li> <li>1. asset quality reviews</li> <li>2. targeted reviews</li> <li>3. process reviews</li> <li>4. administrative and documentation reviews</li> <li>5. compliance reviews</li> <li>6. policy and underwriting backtesting</li> </ul>	



#### **QORVAL BANKING DIFFERENCE**



- Capable and well-qualified to act as advisor and/or interim management
- 2. Seasoned and highly skilled professionals
- 3. High impact, highly effective while minimally disruptive to operations and relationships
- 4. Extensive experience with regulators (federal & state)
- 5. Experienced crisis managers (in a variety of industries & situations)
- 6. Proven track record of providing stability and confidence with boards of directors, managers and regulators